Connecting a DISH ViP receiver to your broadband Internet connection
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Wired Connection - Step 1

Connect an ethernet cable from the port on the back of your VIP series receiver to an open port on your router.

If your router does not have an open port you will need to upgrade your router to a model with more ports.

Wired Connection - Step 2

Test your connection by pressing MENU on your DISH Network Remote. Select “System Setup” and then “Diagnostics”.

Select “Connection” to start the test. If the result says “Broadband Connection OK”, you are done. Press VIEW LIVE TV on your remote to return to programming.
Wired Connection - Step 3

If your diagnostic test shows "Broadband Connection FAILURE", ensure your cables are all connected securely, reset your router and retry the connection test.

If your connection test is still unsuccessful, please call tech support at 1-888-686-2388.
SlingLink™ Turbo Connection - Step 1

Find the power outlet closest to your modem/router and plug in the SlingLink Turbo adapter. Do not use a surge protector or power strip.

SlingLink™ Turbo Connection - Step 2

Connect an ethernet cable from your modem/router to the ethernet port on your SlingLink™ Turbo adapter.
SlingLink™ Turbo Connection - Step 3

Unplug the receiver from the electrical outlet for 10 seconds and then plug back in. Do not plug into a surge protector or power strip. It will take about 5 minutes for the receiver to power back on.

SlingLink™ Turbo Connection - Step 4

Test your connection by pressing MENU on your DISH Network Remote. Select “System Setup” and then “Diagnostics”.

Select “Connection” to start the test. If the result says “Broadband Connection OK”, you are done. Press VIEW LIVE TV on your remote to return to programming.
If your diagnostic test shows "Broadband Connection FAILURE", ensure your cables are all connected securely, reset your router and retry the connection test.

If your connection test is still unsuccessful, please call tech support at 1-888-866-2388.
Connecting a DISH ViP receiver to a wireless network

**Wireless Connection - Step 1**

Connect the USB extender to the USB port on the back of your DISH Network receiver and then connect the extender to the wireless connector.

**Wireless Connection - Step 2**

Select "Setup" on the pop-up that appears on your TV screen.

Choose your wireless network from the list and select "Done".
Connecting a DISH ViP receiver to a wireless network

**Wireless Connection - Step 3**

Enter your wireless network password (WEP or WPA) and select done. A connection test will begin. When the test finishes, select “Done”.

Verify that your wireless signal strength is above 40. If not, try moving the wireless dongle to get a better signal. Select OK.

**Wireless Connection - Step 4**

Test your connection by pressing MENU on your DISH Network Remote. Select “System Setup” and then “Diagnostics”.

Select “Connection” to start the test. If the result says “Broadband Connection OK”, you are done. Press VIEW LIVE TV on your remote to return to programming.
Wireless Connection - Step 5

If your diagnostic test shows "Broadband Connection FAILURE", ensure your cables are all connected securely, reset your router and retry the connection test.

If your connection test is still unsuccessful, please call tech support at 1-888-686-2388.