Government Requests for Subscriber Information

Government agencies throughout the United States may ask DISH Network L.L.C. (“DISH”) and Sling TV L.L.C. (“Sling”) — a wholly owned subsidiary of DISH — to disclose its subscriber information. DISH's primary goal is to provide timely and accurate responses to all law enforcement and legal requests within the limitations set forth in applicable laws. DISH and Sling have highly-qualified personnel who are responsible for complying with legal requests made to DISH and/or Sling. If a request asks for too much information, we try to narrow it, and in some cases, we object to producing any information at all.

Contact Information for sending all types of legal requests

The Legal Response Center for DISH and Sling is located at 9601 S. Meridian Blvd., Englewood, CO 80112, and is responsible for the production of DISH and/or Sling records involving subscriber information for DISH and Sling.

DISH and Sling accept legal requests via email, mail and/or facsimile (see contact information below):

Subpoenas@dish.com

Slingsubpoenas@dish.com

Subpoena Fax Number: 720-514-6359

Requests from US government agencies in criminal cases

- Upon receipt of a properly executed, valid administrative subpoena authorized by a federal/state statute, or a grand jury or trial subpoena, the Stored Communications Act, 18 U.S. Code Chapter 121 (“SCA”) permits DISH and/or Sling to disclose to the government (without notice to the subscriber) only certain types of Personally Identifiable Information (“PII”).

- Requests for PII not listed in the SCA will be produced only in response to a court order or search warrant that complies with 47 U.S.C. § 338(i), and only after DISH and/or Sling provides a notice of the court order or search warrant to the subscriber concerned.

Last Updated: October 6, 2021