

## **DISH NETWORK L.L.C. DO-NOT-CALL POLICY**

This policy is provided in response to consumer requests for a copy of DISH Network's "Do Not Call" Policy. This document sets forth and summarizes that Policy.

DISH maintains an internal list of telephone numbers of persons who have indicated that they do not wish to receive solicitation calls from us (DISH's internal "Do Not Call" or DNC list). Consumers may request, by telephone or in writing, that our company stop calling them and place their number on our company-specific DNC list. Although we may ask for name, address and telephone number, we will accept a request if the consumer only wishes to provide his/her telephone number. Consumers have the right to have calls stopped and to have their numbers added to our internal DNC list, even if they are still customers. DISH will honor all such requests.

When we receive a request, we will expeditiously add that telephone number to our internal DNC. In some instances, it may take up to 30 calendar days to remove a telephone number from our campaign lists. DISH's internal DNC list includes only the specific phone numbers that consumers have asked to be added to that list. If you move, change your telephone number or add additional telephone numbers, you will need to provide us with the new telephone number if you would like us to add that number to our DNC list. Our DNC list applies only to marketing calls. As a result, we may still call you for non-marketing purposes.

DISH works to train its personnel who engage in outbound calling on the requirements set forth in this policy and to make them aware of DISH procedures. We also take steps to confirm that relevant personnel review this policy periodically.

If you notify us that you have received a telephone call from us after you have already requested that your number be placed on our internal DNC list, we will investigate. We will work to confirm whether the phone number is on our DNC list and, if it is not, we will add it to our DNC list.

In addition, the Federal Trade Commission offers a free service to consumer that allows them to place their telephone number on a National Do Not Call Registry. Consumers may add their telephone numbers to the list either by calling 888-382-1222, or through the internet at [www.donotcall.gov](http://www.donotcall.gov). It may take several weeks before noticing a reduction in calls. Please note that even if you add your number(s) to the Registry, DISH may still contact you in accordance with applicable law.

If you have questions, comments or concerns, please contact our compliance department at 800-333-3474.